



The Woodman,
Fernham,
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DATA PROTECTION WHEN USING OUR ONLINE RESERVATION

The Woodman uses Bookatable Ltd (“Bookatable”) to provide an online booking service from our website (www.thewoodmanfernham.co.uk). This document, a redacted version of the agreement between us, sets out the data protection terms and provisions that will apply between ourselves and Bookatable.

DATA PROTECTION

Both parties will comply with all applicable requirements of the Data Protection Legislation.

Where a diner makes a booking via the Bookatable widget on The Woodman website, Bookatable acts as the Data Controller up to the point the booking data is passed to The Woodman, at which time The Woodman becomes the Data Controller and Bookatable becomes the Data Processor in relation to that Diner.

Where a diner makes a booking directly via The Woodman, then The Woodman is the Data Controller and Bookatable is the Data Processor throughout the booking process

The Woodman and Bookatable both act as Data Controllers in connection with the processing of any personal data in relation to any direct marketing undertaken by either party based on the specific requests of a diner during the booking process

When a diner makes a booking via the Bookatable widget, Bookatable will ensure that it has all necessary appropriate consents and notices in place to enable the lawful transfer of the personal data to The Woodman.

When a diner makes a booking directly with The Woodman, The Woodman will ensure that it has collected the personal data in a manner compliant with Data Protection Legislation, including ensuring all necessary appropriate consents and notices in place to enable lawful transfer of the personal data to Bookatable

Bookatable ensures that it has in place appropriate technical and organisational measures, to protect against unauthorised or unlawful processing of Personal Data and against accidental loss or destruction of, or damage to, personal data.

These measures may include, where appropriate, pseudonymising and encrypting personal data, ensuring confidentiality, integrity, availability and resilience of its systems and services. These features are regularly assessed to evaluate their effectiveness.

Bookatable ensures that all personnel who have access to and/or process personal data are obliged to keep that personal data confidential.

No personal data will be transferred beyond the European Economic Area without the express consent of the diner.

Both The Woodman and Bookatable will notify the Customer without undue delay on becoming aware of any personal data breach and cooperate in all respects relating to such breach.

DATA SUBJECT RIGHTS

While acting as a data processor, if Bookatable receives a Data Subject Request (DSR), Bookatable shall, to the extent permitted by law, notify The Woodman of the receipt of the DSR and contact the Data Subject to:

(i) acknowledge the receipt of the DSR;

(ii) notify the Data Subject that it has referred the DSR to The Woodman as Data Controller and provide the Data Subject with the contact details of The Woodman;

(iii) refer the Data Subject to The Woodman for further information;

(iv) inform the Data Subject that Bookatable will not respond further in relation to the DSR without The Woodman's prior written instructions. The Woodman will take all appropriate steps to deal with the DSR in accordance with Data Protection Legislation